



Dear customer,

We are pleased to announce that Canaforce has partnered with a.p.i. Alarm Inc., the largest 5-Diamond certified monitoring station in Canada.

We are proud to include you among the more than 500,000 a.p.i. home security and automation customers who enjoy a full range of services including security monitoring, home automation and video services.

As part of this partnership, our customers are now a part of an even larger customer support family with a long history of providing top of the line monitoring services. We are committed to continue to provide you with the best customer experience and the best technology.

We know that changes, although exciting, can also be confusing. One change you will see is that going forward you will see "a.p.i. Alarm Inc." on your bank drafts in place of Canaforce, as well as a co-branded invoice on the 1<sup>st</sup> of each month. Your regularly scheduled billing date will remain the same. Both a.p.i. and Canaforce are committed to ensuring you receive the best in technical support and customer service.

Thank you for being a Canaforce customer. We are excited to continue to strive to provide you with the absolute best in security and automation needs with this new partnership.

Sincerely,

Simon Li  
Canaforce 416-418-0990

Josh Garr, President  
a.p.i. Alarm Inc.